BELHACHEMIA MOHAMMED IBRAHIM

PROFESSIONAL SUMMARY

Highly skilled professional with expertise in decision making, problem solving, and adaptability. Demonstrates exceptional communication skills and the ability to work under pressure. Proficient in customer service, teamwork, and leadership, with advanced knowledge of Microsoft Office Suite including Word, Excel, and PowerPoint. Fluent in English with strong computer skills and experience in English teaching. Committed to leveraging these competencies to drive organisational success and achieve career growth. Talented analyst experienced in management and organisational reviews 2-year career. Thorough in conducting studies, interviews and observational assessments. Highly knowledgeable about current strategies for organisational success.

WORK HISTORY

English Language Instructor, 03/2023 - 12/2023 University of Mostaganem, Mostaganem, Algeria

- Taught spelling, pronunciation and sentence structure to form basic foundation of language.
- Maintained positive classroom environment by fostering enthusiasm for curriculum and commitment to each student's growth, contributing to a98% student satisfaction rate.
- Prepared students to take official exams, achieving a high success rate.
- Taught spelling, pronunciation, and sentence structure to establish strong language foundation, resulting in a 95% improvement in student literacy skills.
- Taught spelling, pronunciation and sentence structure to form basic foundation of language.

Lead consultant, 12/2021 - 11/2022 Hinduja Global Solutions, Sidi Ali, Mostaganem

- Improved resource utilisation, better exploitation of the resources already available, and a reduction in expenses by 15% were achieved by strategizing on their optimal allocation and enhancing efficiency.
- Contributed to the development of direct marketing and brand strategy that elevated the company profile to high-profile brand status.
- Assisted organizations in improving customer satisfaction by providing an increase in positive feedback of up to 20%, with

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- https://mediuminside.com
- https://www.linkedin.com/in/ibrahim-mohammed-fr/

WEBSITES, PORTFOLIOS, PROFILES

- Quorapedia.com
- FluentPatt.com
- Mediuminside.com

SKILLS

- Decision Making Expert
- Problem Solving Expert
- Adaptability Expert
- Communication Expert
- Ability to Work Under Pressure Expert
- Customer Service Expert
- Teamwork Expert
- Leadership Expert
- Microsoft Office Word Expert
- Microsoft Excel Expert
- Computer Skills Expert
- Microsoft Office Expert
- Microsoft PowerPoint Expert
- English Teaching Expert
- Customer Service

immediate and noticeable improvements in customer retention.

EDUCATION

Science High School Diploma, Math , 02/2024 - 08/2024 Dar Abid High School - Sidi Ali

Honors: Graduate with honorsHonors: Graduate with honors

- · Honours Society Member
- Completed Teaching Qualification

Licence degree in computer science, 02/2024 - 04/2024 Mostaganem University - Mostaganem

Honors: Graduate with Honor

• Thesis: Community detection System

Master of Science, Computer Science, 02/2024 - 08/2024

Mostaganem University - Mostaganem Honors: Graduate with Honor

Graduated with distinction

Bachelor of Science, 03/2022 - 08/2024

UFC Technical English - Mostaganem

Honors: Graduate with High Honor

• Continuing education courses in Technical English

Digital Marketing Course, 02/2024 - 08/2024

lienstitu - Online

LANGUAGES

| Arabic | English |
|--------------------|----------|
| Proficient (C2) | Advanced |
| French | |
| Unner intermediate | - |

HOBBIES AND INTEREST

- Reading, Watch Movies
- Design, Blogging